

Fabric Warranty

Subject to the limitations, exclusions, and disclaimers set forth below, Shapley & Stern, Inc. d/b/a Jamie Stern Furniture | Carpet | Leather | Fabric warrants that its upholstery fabrics will be free from latent defects in manufacturing for a period of two (2) years from the original date of shipment. This warranty applies only when the product is used under normal conditions and in the manner for which it was

Warranty Coverage

This warranty is limited strictly to defects in manufacturing and does not cover issues related to installation, use, maintenance, or environmental conditions.

Limitations on Liability

1. Original Purchaser Only

This warranty applies solely to the original purchaser of Jamie Stern Fabric and is not transferable to any subsequent purchaser or third party.

2. Warranty Claims Procedure

To make a claim under this warranty during the applicable period, the purchaser must:

- Submit a written claim within thirty (30) days of discovering the issue
- Provide clear photographs of the alleged defect
- Provide a sample of the material in question

3. All materials must be submitted to Jamie Stern Fabric for inspection. A warranty claim is not valid unless a representative of Jamie Stern confirms the defect in writing.

4. Exclusions

This warranty does not apply if the product:

Has been post-treated by the purchaser or any third party, including but not limited to stain-resistant treatments or flame-retardant (F/R) treatments

- Has not been upholstered in accordance with accepted industry standards
- Shows defects attributable to improper installation, maintenance, repair, or handling that results in excess stress on any part of the fabric
- Has not been maintained in accordance with Jamie Stern Fabric's published Cleaning and Maintenance Guidelines.
- Has been intentionally damaged, including but not limited to tearing or puncturing
- Has been mishandled, exposed to external contaminants, or cleaned using unsuitable or unauthorized cleaning agents

Disclaimer

This warranty is exclusive and in lieu of all other warranties, whether express or implied. Jamie Stern Fabric shall not be liable for incidental or consequential damages arising from the use or inability to use the product.